

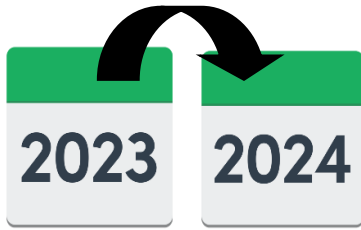


North Lincolnshire Safeguarding Adults Board

Easy Read Annual Report 2023-2024



What is this information about?



This information tells you about the work that the North Lincolnshire Safeguarding Adults Board has done between April 2023 and March 2024 to keep adults with care and support needs safe from abuse and neglect.



The Safeguarding Adults Board is made up of lots of different people from the council, the police, health services and other people who support people in North Lincolnshire.



It is their job to make sure that people from these organisations are working in the best way to protect people from abuse and neglect.



Every year the Board must write a report to let people know what the Board has done to make sure adults with care and support needs are protected from abuse and neglect.

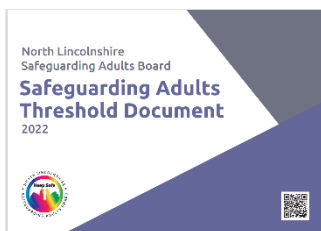


If you need support to understand this information you can ask a friend, advocate or support worker to help you.

What has the Board done over the last year?



We worked with adults with care and support needs to make the information on the Safeguarding Adults Board website easy to read.



We have written a new version of our threshold document. This document helps staff make decisions about whether someone needs help from the council's safeguarding team.



Because we have done this the quality of information shared with the safeguarding team has improved.



The Board have been working together to safeguard adults with care and support needs who may be homeless.



We have shared information and advice to staff to raise awareness of homelessness and have delivered training to staff.



We have asked adults that we have supported to give us their views about their safeguarding journey.

Most people said that they felt safer and that they were listened to and included in their plans.



The Board uses this feedback to make sure that we are helping and protecting people in the way that they want to make sure that they are happy and safe.



We have delivered training to staff on:

- Fraud and online crime
- Homelessness
- The reasons why people may not want to report their concerns
- The law and how it relates to adult safeguarding
- Self-neglect -This is where an adult cannot look after themselves and it causes them harm



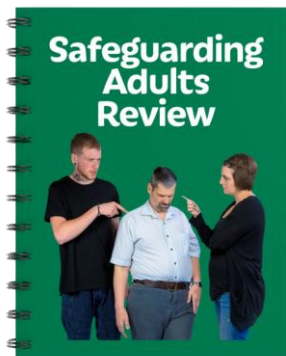
Staff said that the training was good and that they think it will help them safeguard people better in future.



In August the Care Quality Commission did an assessment on how the council works with people to support them and ensure they are safe.



They said that they were good and that the Board worked together well to support people from abuse and neglect.



Safeguarding Adults Reviews (SAR) are carried out by the Board where an adult with care and support needs:

- has passed away because of abuse and neglect or
- has not passed away but the Board knows or thinks that they have experienced serious abuse and neglect



The reviews look at how well agencies worked together to protect the adult.

During the year one SAR is being written.



The Board also arranged for professionals from the different organisations to look in detail about how they worked with adults at risk.



They looked at:

- Young people who were moving from children's safeguarding services to adult services and were at risk of abuse
- People who were receiving support because of domestic abuse
- Older people who had sadly passed away and had been struggling to look after themselves



What they found will help the Board to learn from people's stories and will tell us what we need to do to improve how we work together.



North Lincolnshire Domestic Abuse Partnership Board

We have worked with other Boards including:

- Children's Multi-Agency Resilience and Safeguarding Board
- Community Safety Partnership
- Domestic Abuse Partnership Board
- Youth Justice Partnership Board



We work together to make sure our plans and priorities are connected to support adults, children and families from harm.



We have been working with local community groups to help us understand their culture and that people are experts in their own lives.



A referral is when a person or organisation contacts the council's safeguarding adults team about an adult that they are worried about.

2220



This year 2220 adult safeguarding referrals were made. This has increased from last year by 12%.



890 safeguarding enquiries were started. A safeguarding enquiry looks into what is happening and the council can make a plan to keep you and other people safe in the future.



95% of people said that they were asked their views and wishes as part of the enquiry.

96% of people said that their views and wishes had been partially or fully achieved.



86% of care providers have been inspected as good or outstanding. This includes care homes and organisations who provide carers to support people in their own home.



The Board have started a Forensic Medical Examination Pilot. When adults at risk have a bruise or an injury because they may have been abused a doctor will decide whether it was an accident. This helps us protect adults with unexplained injuries.

What are you going to do next year?



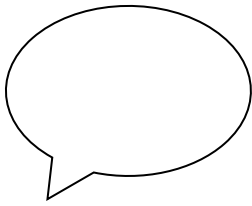
The Board will continue to:

- Strengthen the voice of carers
- Understand the life stories of people who have experienced safeguarding
- Work together to make sure that information sharing is strong
- Look at our data to make sure we are identifying concerns
- Develop our policies and procedures and deliver training to staff
- Work with other Boards
- Work with local community groups to raise awareness of safeguarding

How can I find out more information about safeguarding adults in North Lincolnshire?



You can take a look at the [North Lincolnshire Safeguarding Adults Board](#) website



If you are worried about someone you know or you think you are being abused tell someone you trust.



If you or another person is seriously ill or hurt dial 999.



You can report abuse or neglect by calling the Safeguarding Adults Team on 01724 297000.