



## Safeguarding Adults Board Conference Evaluation

North Lincolnshire Safeguarding Adults Board 'Seriously Good Safeguarding Practice' Conference took place 5 October 2018 at Forest Pines Hotel. The conference was centred around an approach called 'appreciative inquiry' which focussed on the positive practice that takes place and sharing our successes.

There were four guest speakers –

- Lyn Romeo – Chief Social Worker in England for Adults
- Dr Lindsey Pike – RiPFA
- Lisa Smith – RiPFA
- John Trevains – NHS England

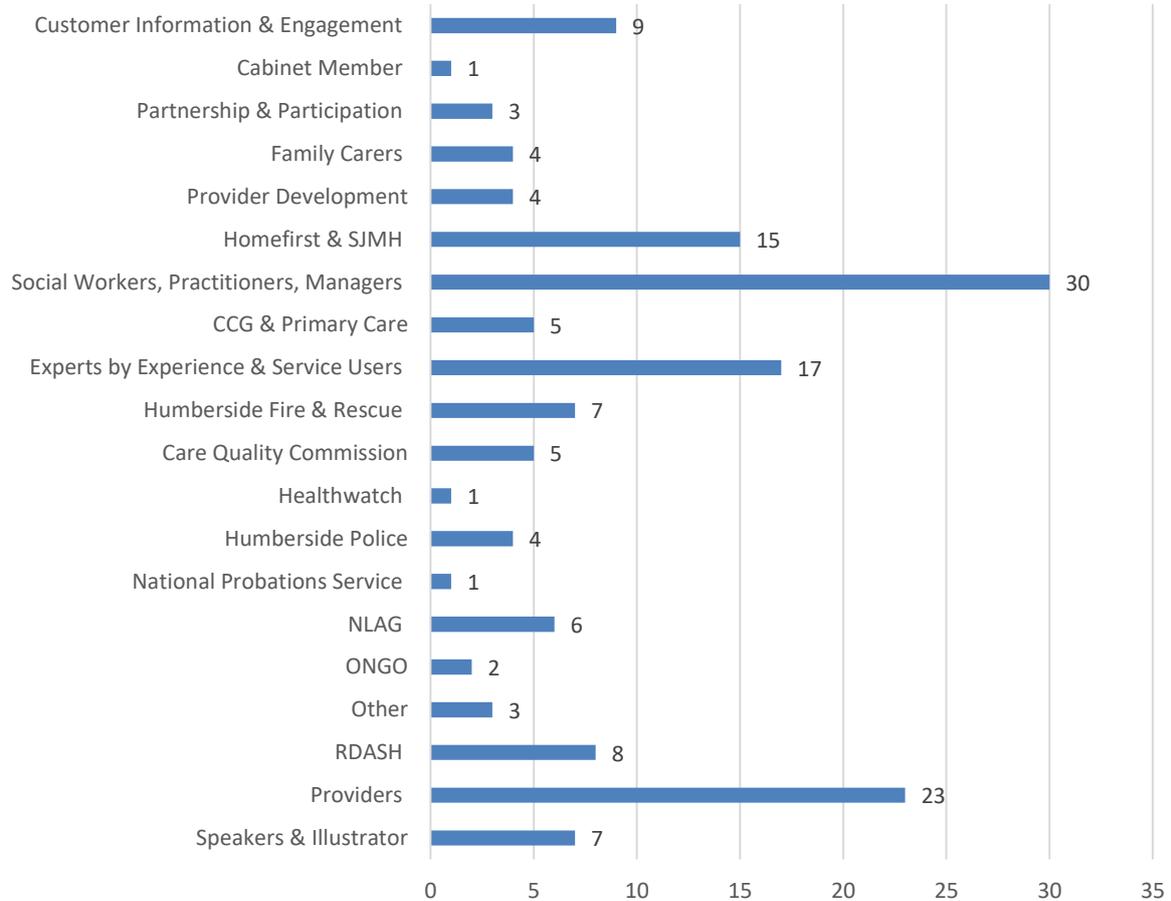
Joel Cooper was our conference illustrator for the day and produced some fantastic artwork pulling together the main themes and learning from the day. During registration delegates were asked to write their responses to the question 'If you had a magic wand, how would you improve safeguarding?' Joel then produced an illustration based on those responses.

The event was well attended with 155 attendees in total from a wide range of partner agencies and service users.

As a way of encouraging and enabling participation in the event we used a programme called Sli.do which allowed delegates to ask questions and make comments throughout the day and enabled us to collect feedback about the conference as a whole. Alongside this delegates were encouraged to use Twitter. This has enabled us to receive and collate responses and feedback via an array of mediums.

During the afternoon delegates took part in one of four workshops and feedback to the conference as a whole what themes had been discussed.

## Conference Attendance



### If you had a magic wand, how would you improve safeguarding?...

Educate younger adults in schools/colleges. Is this already in place?

Allow more time for people to develop trusting relationships with professionals – not two door knocks and discharge.

Increase/expand our safeguarding teams in order to apply time required for outcomes. Introduce workshops within complex teams.

The standard you walk passed is the standard you accept

Care for the elders in the community

Get people with long term needs out of hospitals

Banks working with us. Sharing data. Spotting abuse

Guidelines for cold callers

One recording system for all

Build strong and close communities

Make safeguarding a one stop hub so all concerns/queries would be dealt with there. This would be helpful for us as an agency referring in

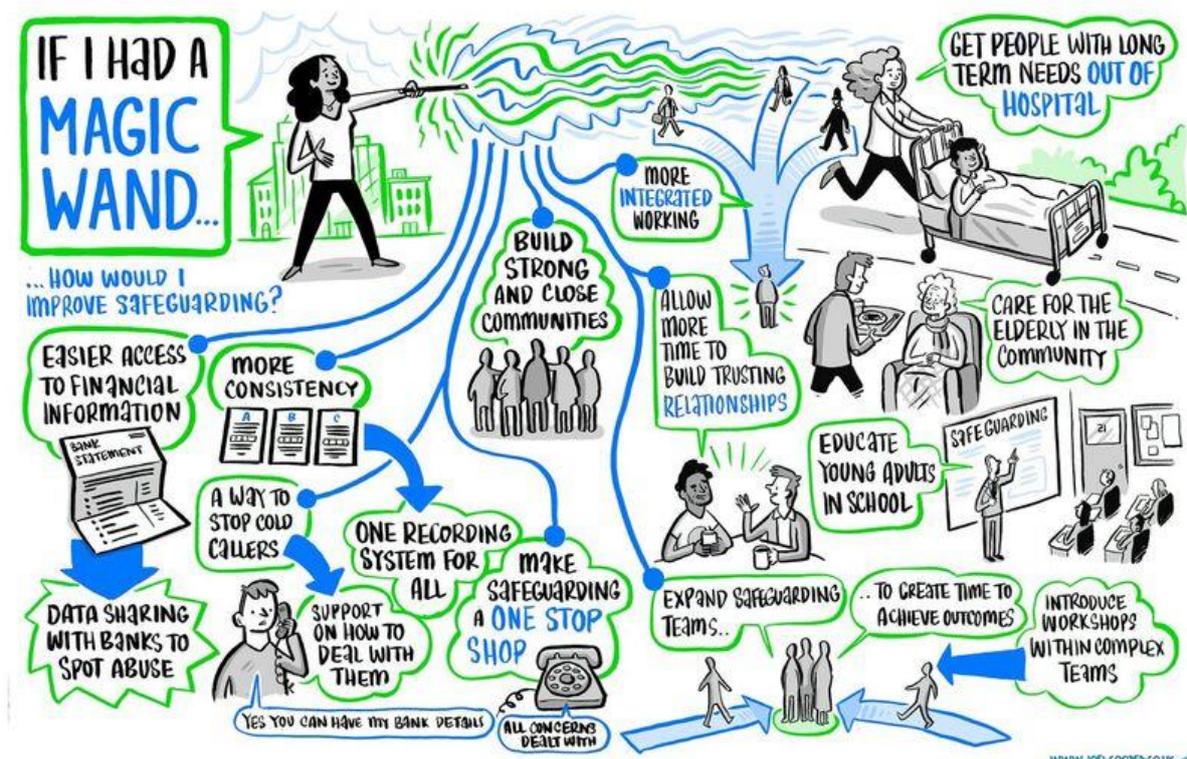
More direct integrated working, ie; social care staff out with police officers to reduce the delay in relation to referrals for support

Keep improving on people understanding their responsibilities – everyone

Consistency

As part of NLC induction training all staff to spend a day 'shadowing' the safeguarding team (mandatory)

Better communication with other professionals. Joint training in safeguarding
Annual classroom training for all staff and external providers. Not E-Learning
Simplify. Spread knowledge.
Safeguarding training which consistent across all agencies – internal and external, more joint training should be available
The LSAB should keep raising awareness like they are, I have seen them at lots of events - well done
A more consistent approach about making decisions in safeguarding
More frequent training – not on a computer



During the presentations delegates were encouraged to ask questions to the speaker, which were then addressed at the end. Similar to other forms of social media, delegates could ‘like’ another question, which would inform the speaker as to which questions were most relevant and pertinent to the audience.

Speaker	Question/comment	Likes
Lyn Romeo	Can you expand a little more on the balance between self-neglect and safeguarding?	4
	Can you explain your thoughts on rough sleeping and safeguarding and how that works?	3
	It's important to recognise homelessness isn't just about rough sleeping, does the SAB plan to feature homelessness within its future priorities?	1

Dr Lindsey Pike	What is RiPfa please?	0
	Do you feel that a sample size of 40 cases regarding self-neglect is a true reflection of the size of the problem?	1
	Can you give us some information about the SAR library, when will it be up and running? Can we search by category	3
	How can we truly assess capacity in cases of coercive control?	6
	Learning from practice - we are not good in taking time out to learn from positive practice.	1
	Is there a pathway of care identified for alcohol/drug addictions?	2
John Trevains	Who refers cases into the Leder and are the cases published	2
	BBC file on4 featured Bethany, 17, held in ATU: pen lodged in her arm, fed through a hatch, costs 13k /wk. What is nhs doing about ATUs disregarding human rights?	2
	LeDeR reviewers/ what background do they have and how are they appointed?	2
	Would you agree that core issue is not valuing people with LD & their rights equally- if so, how can this be tackled?	4
	Are there guidelines for already pre-existing services for to ensure LD friendly documents and pathway through	0
	Which of the programmes you're running is making the most difference?	0
The Video	Can we see the video again please	3

### Key themes from the workshops -

- ❖ Today's the start of actions
- ❖ Importance of communication
- ❖ Support needed for rural and isolated areas
- ❖ People want to feel listened to
- ❖ Improve collaborative learning
- ❖ Understand that the role of the community is important – sense of community
- ❖ Share successes and learn!
- ❖ See the person at the heart of what we do
- ❖ Be open and honest
- ❖ Research and learning from other areas and the national picture

❖ Understand what success means to the person

At the close of the conference we asked the delegates to submit feedback on the day. We received responses via Sli.do, Twitter and E-mail.

Number	Tell us your thoughts about the conference
1	Absolutely amazing day! Thank you
2	Really informative and everyone was pro-active a really good day
3	I have enjoyed the conference, the video was amazing and prove the people have voices and need to be heard. I am a person I have a voice listen to what I want and the support you can give me.
4	Great opportunity to hear some great stories and speakers, informative and interesting. Well worth attending, many thanks!
5	Good day all together. Venue and refreshments excellent Good presentations with excellent new information and refreshers
6	Excellent
7	Food was awesome. I really enjoyed the day and I hope my input can help shape the future of safeguarding in north Lincolnshire
8	Thought provoking , well managed and excellent speakers. Well done
9	Great, really enjoyed it. The speakers were so interesting and picked out some really key issues I liked the way the workshops were pitched towards wider community and well-being goals
10	Good to have an opportunity to learn and reflect
11	Absolutely fantastic, great speakers giving lots of food for thought. The video said it all. Well done
12	Found the day very informative on future plans and what we have done so far. All the guest speakers provided good subject matter. Good opportunity to network
13	Everyone I spoke to said that they enjoyed the day, I have just looked at the video – it's very good and great to see the wide range of people who took part in the video.  Happy to take part.
14	What an amazing day, everything was so relevant, the video was just perfect and the workshops were so informative and enjoyable

Here's the activity on Twitter during and prior to the conference.

Number	Twitter feedback/comments	Stats
1	Some great messages shared at the SAB conference. @JCooperArt is making an absolutely fantastic job of collating the key themes #NLSAB18	Retweets: 8 Likes: 19
2	Our stars for today's excellent video on what 'safeguarding means to me' seriously good	Retweets: 6 Likes: 19
3	No good making people safe if you make them miserable #NLSAB18	Retweets: 15 Likes: 46
4	Fantastic day today #NLSAB18	Retweets: 2 Likes: 7
5	Don't hit the target and miss the point says Lyn Romeo, person at the centre essential for seriously good safeguarding #NLSAB18	Retweets: 6 Likes: 24
6	Listen to families – they know people best, says John Trevains #leder #NLSAB18	Retweets: 5 Likes: 6
7	SAB conference. Brilliant speakers, fabulous variety of agencies and superb venue #informationsharing #partnerships #TheFuture	Retweets: 3 Likes: 11
8	Well done on a fantastic conference	Retweets: 2 Likes: 3
9	Fantastic day, safeguarding conference, focussing on good safeguarding across partnerships. Great to hear North Lincolnshire's Primary Care referred for some excellent work with safeguarding	Retweets: 4 Likes: 11
10	Great video from NLSAB What does Safeguarding mean to me?	Retweets: 5 Likes: 5

11	Enjoying the NL SAB conference. Inspired by agenda and speakers	Retweets: 2 Likes: 4
12	Safeguarding and capacity need to be inherent in social work and care...not an outcome	Retweets: Likes:
13	It was a very informative day, thanks for putting on a great event	Retweets: 0 Likes: 1
14	Super chuffed my presentation on learning from safeguarding adults reviews has been illustrated at #NLSAB18!!! (Also introduced as Professor, which I'll take)	Retweets: 11 Likes: 50
15	Up now is @Lisa_RiPFA talking about @ripfa's work with @NorthLincs_SAB on appreciative inquiry – building on success! #NLSAB18	Retweets: 3 Likes: 7
16	We are attending the 'seriously good safeguarding' conference today. #NLSAB18	Retweets: 4 Likes: 7
17	Moira Wilson our Independent chair kicks us off this morning. Commitment to safeguarding in NL is excellent #NLSAB18	Retweets: 2 Likes: 8