

North Lincolnshire Safeguarding Adults Board **Strategic Plan 2016/19**

*"Working together
to Safeguard
Vulnerable Adults"*



Welcome and Introduction

Welcome to North Lincolnshire's Safeguarding Adults Board (LSAB) strategic plan for 2016/19. Our core purpose is to protect those adults at risk of abuse or neglect as defined in Care Act 2014 legislation and guidance. However, we have a broader role in promoting the wider understanding that safeguarding is a responsibility for everyone. This means as well as having oversight of swift and effective responses to concerns about abuse, the Board's role is to promote an environment where abuse or neglect is prevented.

Safeguarding adults effectively requires organisations to work closely together. Through strong partnership we can support and safeguard adults at risk of abuse and neglect. Effective partnerships are those whose work is based on agreed policies and strategies, with common definitions and a good understanding of each other's roles and responsibilities.

The development of this strategic plan lays out our shared goals and vision over the next three years. It covers how the Board will focus on the prevention of abuse and neglect as well as making sure that organisations work together to keep people safe when abuse has occurred, giving people choice, control and involvement in their protection plans. It emphasises our focus on the underlying principles of 'Making Safeguarding Personal' in all our work.

Our four priorities are:

- To keep adults safe at home
- To raise awareness of keeping people safe
- To keep adults safe in care and health settings
- To ensure the Board leads multi- agency safeguarding effectively

Our strategic plan enables the Board to lay out a clear vision for the next three years and provides a framework for the development of the Board's annual work programme. We will update the plan annually, ensuring continuous review and development as work is completed or further priorities arise.

Our aim is to work together to safeguard people who may be at risk of abuse or neglect wherever they may live. We will do this in a spirit of continuously improving services, whether as commissioners or providers, providing constructive challenge to each other, being open and transparent in the way we work together.

Maira Wilson



Maira Wilson

Independent Chair
North Lincolnshire Safeguarding
Adults Board

Part 1

1.1 Vision and Partnership framework

The aim of the Safeguarding Adults Board is to ensure the effective co-ordination of services to safeguard and promote the welfare of local adults who may be at risk of abuse and harm. The activity of the Board is now undertaken to reflect the requirements of the Care Act 2014 and Care and Support Statutory Guidance 2015 which supports the Act.

The Act extends safeguarding to any adult who:

- Has needs for care and support (whether or not the local authority is meeting any of those needs)
- Is experiencing, or is at risk of, abuse or neglect; and
- As a result of those needs is unable to protect themselves from either the risk of, or the experience of abuse and neglect.

Adult Safeguarding should:

- Stop abuse or neglect wherever possible
- Prevent harm and reduce the risk of abuse or neglect to adults with care and support needs.
- Safeguard adults in a way that supports them in making choice and having control over their lives.
- Promote an approach that focuses on improving life for the adults concerned.
- Raise public awareness so that communities as a whole play their part in preventing, identifying and responding to abuse and neglect.

Safeguarding requires collaboration between partners in order to create a framework

of inter-agency arrangements. Local authorities and their relevant partners must collaborate and work together as set out in the co-operation duties in the Care Act and, in doing so, must, where appropriate, also consider the wishes and feelings of the adult on whose behalf they are working.

Making Safeguarding Personal

Making safeguarding personal is a shift from 'a process supported by conversations to a series of conversations supported by a process', ensuring there is an emphasis in those conversations about what would improve an individual's quality of life as well as their safety.

Making Safeguarding Personal approaches will be a 'golden thread' that will run through strategic and operational adult safeguarding work in North Lincolnshire and will be reflected within this plan.

Unless people's lives are improved, then all the safeguarding work, systems, procedures and partnerships are purposeless. An outcome approach to safeguarding will:

- Enable and empower individuals to express what they want to happen;
- Enable all agencies and practitioners to support people to make the difference they want in their lives as well as increasing their safety and well-being;
- Make the process of safeguarding person centred.

The principles underpinning the work of the board to support making safeguarding personal are enshrined in the Care Act as follows;

Principles
Empowerment – People being supported and encourage to make their own decisions and informed consent.
Prevention - It is better to take action before harm occurs.
Proportionality - The least intrusive response appropriate to the risk presented.
Protection – Support and representation for those in greatest need.
Partnership – Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse.
Accountability – Accountability and transparency in delivering safeguarding.

1.2 Values and Principles of the Board

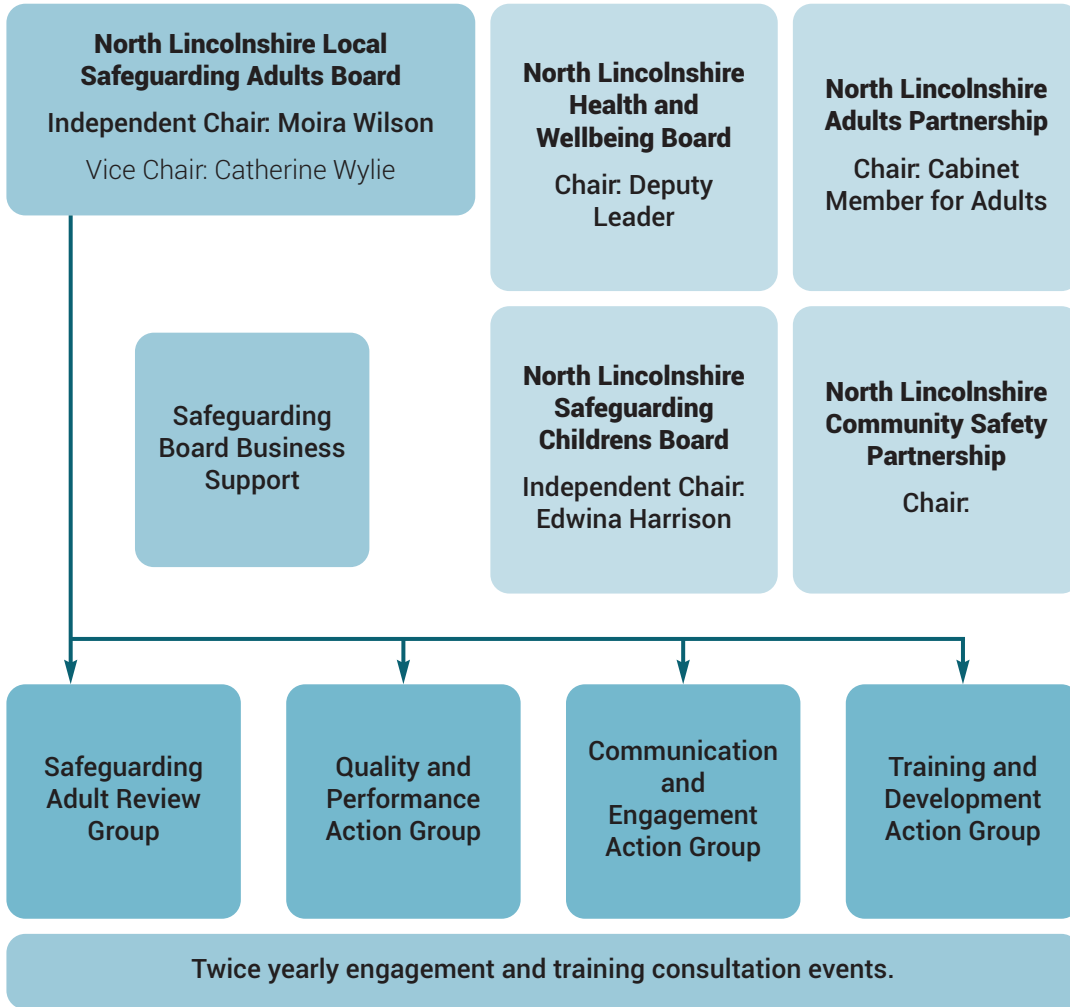
All agencies represented on the board have agreed that they will work to and endorse the values below;



1.3 The partnership Framework

The North Lincolnshire Safeguarding Adults Board brings together the Local Authority, Clinical Commissioning Group and Humberside Police as its statutory members together with other organisations who are committed to work collaboratively to help and protect adults at risk in North Lincolnshire.

The partnership framework is outlined below and shows the independence of the LSAB and its relationship with other key strategic bodies in the area. The framework also clarifies the infrastructure that supports the work of the board. In addition the board has relationships with key local and regional NHS and other partners.



1.4 LSAB Core functions and accountability

There are four groups that underpin the Board that share the responsibility for the work streams identified within this plan and the Performance Management Framework for the LSAB. The Performance Management Framework is part of the Learning and Development Framework for the LSAB. The Performance Framework includes performance data, learning from audit and scrutiny and learning from reviews into cases. Performance information will include both qualitative and quantitative information that together provide an overall understanding of the effectiveness of safeguarding adults in North Lincolnshire.

The core duties of the Board are now set out in Chapter 14 of the Care Act Statutory Guidance, issued under S78 of the Care Act 2014 which requires the Board to:-

- Publish a Strategic Plan for each financial year detailing how it will meet its main objective and what Partners will do to achieve this;
- Publish an Annual Report detailing what the Board has done during the year to achieve its objectives and implement its Strategic Plan and what Partners have done to implement the Strategy
- Conduct any Safeguarding Adults Review in accordance with S44 of the Care Act 2014.

In order to fulfil its core duties the Board will develop initiatives, plans, policies and procedures for Safeguarding Adults in North Lincolnshire in relation to:-

- a. The role, responsibility, authority and accountability with regard to the action each agency and professional group should take to ensure protection of adults
- b. Establish ways of analysing and interrogating data on safeguarding concerns and completed enquiries which increases the LSABs understanding of prevalence of abuse and neglect locally that builds up a picture over time;
- c. Establish how it will hold partners to account and gain assurance of the effectiveness of its arrangements;
- d. Determine its arrangements for peer review, self-audit, performance monitoring, bench marking, continual analysis and lessons learnt;
- e. Establish mechanisms for developing policies and strategies for protecting adults which should be formulated, not only in collaboration and consultation with all relevant agencies but also to take account of the views of adults who have needs for care and support, their families, advocates and carer representatives
- f. Develop preventative strategies that aim to reduce instances of abuse and neglect in its area;

- g. Identify types of circumstances giving grounds for concern and when they should be considered as a referral to the local authority as an enquiry, including enquiry pathways and thresholds for intervention;
- h. Formulate guidance about the arrangements for managing adult safeguarding, and dealing with complaints, grievances and professional and administrative malpractice in relation to safeguarding adults;
- i. Develop strategies to deal with the impact of issues of race, ethnicity, religion, gender and gender orientation, sexual orientation, age, disadvantage and disability on abuse and neglect;
- j. Balance the requirements of confidentiality with the consideration that, to protect adults, it may be necessary to share information on a 'need-to-know basis';
- k. Identify mechanisms for monitoring and reviewing the implementation and impact of policy and training;
- l. Carry out safeguarding adult reviews and advise the local authority and Board Partners on lessons to be learned;
- m. Produce a Strategic Plan and Annual Report;
- n. Evidence how Board Partners have challenged one another and held other Boards to account;
- o. Review and comment on the impact for safeguarding of individual member agencies' operational strategic decision making, including budgetary considerations; and
- p. The Board will engage in any other activity that facilitates or is conducive to, the achievement of its objectives

The board will:-

- Have a Safeguarding Adults Review (SAR) Framework and a Local Learning and Development Strategy which is shared across local organisations who work with adults.
- Monitor and evaluate the effectiveness of action plans arising from any SAR and of all training, including multi-agency training, for professionals in the area.

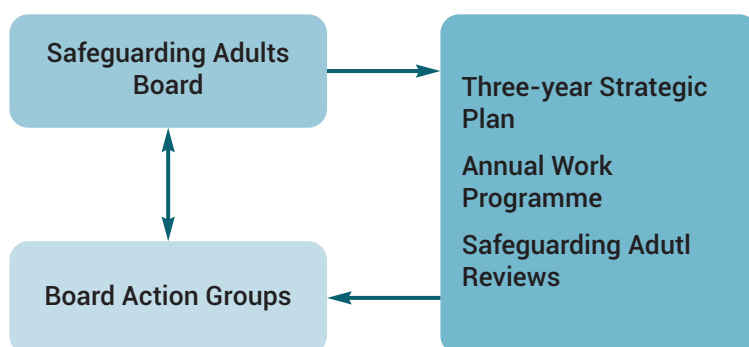
In all activities the LSAB will promote equality of opportunity to meet the diverse needs and wishes of adults at risk in the area.

1.5 Resourcing

The Board is a statutory partnership and resourcing of the Board is a partnership responsibility. This is separate to partners individual safeguarding responsibilities. Resourcing the work of the Board will be through financial contribution as well as in kind by providing resource input.

It is important to have a clear understanding of the resource requirements to ensure the Board can operate effectively and deliver the agreed work programme. This will be the basis for agreeing contribution levels required with partners and should be reviewed annually as the work programme is rolled forward. The main areas requiring partner support and investment are:

- The development, review and updating of local policies and procedures
- Board professional and administrative/ secretarial support
- Supporting task and finish and action groups
- Capacity for multi-agency and training and development
- Preparation and analysis of data provided by all partners
- Legal advice to the Board
- Funding of the Independent Chair
- Costs associated with commissioning Safeguarding Adult Reviews
- Themed audits commissioned as determined through the Board



Part 2

Local priorities are established through the board members understanding the local performance and activity data and through awareness of national policy. The priorities for the duration of this plan are as follows;

- To keep adults safe at home
- To raise awareness of keeping people safe
- To keep adults safe in care and health settings
- To ensure that the Board leads multi- agency safeguarding effectively

This is because we believe prevention and making safeguarding personal are important to North Lincolnshire. The most common abuse is neglect and most of the reported abuse occurs in larger institutional settings. The Care Act has placed new duties on local safeguarding boards and it is important that locally people work together to safeguard adults at risk of harm.

The following outcomes and objectives to meet the Boards four priorities over the next three years have been agreed. The key actions to deliver these are detailed in the Part 3 Action Plan.

Priority 1

To keep adults safe at home

Outcome: Adults at risk and their families are supported and empowered to keep safe at home. Partners and agencies work together to ensure and assure that people have access to support and services to protect them.

Objectives

- People in distress are offered a safe place to talk and are offered the appropriate support
- People who have experienced harm are empowered and feel that outcomes are improved
- Adults at risk and their families will be supported by offering appropriate advocacy
- Young adults at risk will be identified and managed, ensuring they feel safer

Priority 2

To raise awareness on keeping people safe

Outcome: People within the community report that they have up to date information and advice to help them stay safe. Agencies and partners work together to ensure people within the community know where to access the information.

Objectives

- Raise awareness of safeguarding across the whole community

- People have access to a range of safeguarding information including how to raise concerns, which is user friendly, accessible to all and in a range of formats
- Improve engagement with service users and families
- All partner agencies are involved in raising awareness of safeguarding

Priority 3

To keep adults safe in care and health settings

Outcome: Agencies and partners commission safe and cost effective services which provide active leadership; to positively manage allegations of abuse within the settings. Services demonstrate awareness and report any issues and/or themes to relevant bodies.

Objectives

- People with dementia who may be at risk of going missing are safeguarded by multi -agency responses
- SAB are aware of safeguarding themes emerging in relation to providers
- Strengthen links with the Cross Provider Partnership
- The Provider Pledge will be embedded across all providers
- The Council and NHS commission safe services
- Staff are appropriately trained

Priority 4

The board leads multi- agency safeguarding effectively

Outcome: Partners and agencies cooperate to ensure an effective safeguarding response in North Lincolnshire. The Board has assurance arrangements in place which enable understanding of the prevalence of abuse or neglect and multi-agency responses.

Objectives

- There is recognised and active leadership to safeguard adults in each of the statutory partner organisations
- Annual Report is disseminated widely and used to ensure multi-agency visibility and accountability
- The Board works effectively with other strategic partnerships to ensure joined up working in key areas
- Board Members understand their respective roles and contribute their expertise to ongoing Board development
- SAB learning and workforce development strategy enables the workforce to deliver a quality experience to people accessing safeguarding services
- Performance information is used to monitor safeguarding effectiveness and improve multi-agency responses